



National Business Center

Government Shared Service Provider

News Release

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Interior's Information Technology Directorate wins the 2008 GITEC Project Management Excellence Award

NBC's Information Technology Directorate wins the 2008 GITEC Project Management Excellence Award for Retooling the Infrastructure

Washington DC – Today the Department of the Interior was awarded the 2008 Government Information Technology Executive Council (GITEC) Project Management Excellence Award for “Retooling the Infrastructure” with their IBM 104 Mainframe Efficiency Improvement Project (The Project). The award was presented to members of The Project at this year's IPIC conference held in Orlando, FL at the Renaissance SeaWorld Resort, March 2-6, 2008.

The IBM 104 Mainframe Efficiency Improvement Project was designed to improve the current NBC architecture which supported two National Business Center (NBC) Lines of Business (LoB) and more than eighteen Federal Government customers that depend on the NBC's federalized financial and payroll systems. The existing mainframe no longer supported the organizations mission critical service of providing advantageous, practical, cost effective, and innovative business solutions to meet their Federal Government customer needs.

The Project called for The NBC's ITD team to migrate multiple applications and databases from the existing procedural mainframe, to a new UNIX leading edge technology platform with an aggressive project completion deadline.

“Being recognized and receiving this year's GITEC Project Management Excellence Award, is a huge win for NBC. Receiving this honor enforces my belief that we are setting the benchmark for all other NBC Directorates and Federal agencies with our Project Management Methodologies.”
Doug Bourgeois, Director
National Business Center



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The successful implementation and deployment of the project provided NBC and their customers a more secure and scalable environment as well as enhanced storage, backup, and operations capabilities to NBC's Federal Government clients; hereby the reason for winning the 2008 GITEC Project Management Excellence Award.

The NBC is honored to accept this award recognizing their exemplified excellence of the Project's lifecycle. The Project improved their customer operations by creating non-proprietary multiple environments. The use of these non-proprietary environments allows for seamless enhancements and upgrades to the system, enabling NBC customers to receive uninterrupted service and eliminates prolonged system outages. This service level is a keystone of NBC. The NBC demonstrated their cost savings project philosophies in The Project by reusing salvageable applications and removing the need to purchase unnecessary additional equipment. Without the discovery of this feature, additional cost would inevitably be transferred to customers, avoiding doing so was overall win for both the NBC agency and their customers.

ITD's Project contributed to the strategic mission of the organization by reducing cost for agency customers and improving overall operations. Additionally, NBC's ITD offers a full range of established and audited management processes with their IT support services including: Security Management; Change Management; Problem Management; Configuration Management; Customer Relations; Capitol Planning and Investment Control. Over 75,000 authorized users are supported by NBC's ITD systems and applications. Agencies can be confident of outstanding operational standards and excellent customer service when they trust their IT service needs to the NBC.



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About the NBC - Quality customer service, innovation, and best value are the cornerstones of the NBC. For over 30 years, the NBC has been supporting federal government agencies as a Shared Service provider, establishing world class business management systems and services. NBC's portfolio of services include: Budget and Finance systems and services, Human Resources and Payroll services, Training Services, Acquisition Services, Appraisal Services, Aviation Management Services, Information Technology Services, as well as Administrative Support Services to support Drug and Alcohol Testing. Our workforce of dedicated professionals with unsurpassed knowledge of federal business practices, along with our ability to leverage government and commercial best practices, allows us to service our customer base of more than 150 government agencies. For additional information about the NBC see, <http://www.nbc.gov/organization/index.html>